



## **UNACCEPTABLE CONDUCT – PREVENTION AND RESPONSES**

The Spartans FC works to promote a safe and friendly facility for people to come along, support their team and enjoy their time at Ainslie Park.

To make this possible the club works to communicate its policy on Unacceptable Conduct to its supporters, players and club officials.

Communication with supporters on Unacceptable Conduct is made through discussion at matches, through PA announcements before matches, through inclusion in match programmes, through inclusion in the list of club policies on The Spartans FC website, through the display of the Unacceptable Conduct policy at the entrances to the ground, around the ground and other prominent positions within the ground.

Communication with the players, management and the backroom staff on the Unacceptable Conduct policy is made through discussion at the beginning of the season and at the time when episodes of Unacceptable Conduct have been witnessed during a match.

The Club Officials are considered as role models for promoting Acceptable Conduct within the Club on match days and at all other times they are engaging in activities on behalf of the Club.

Should Unacceptable Conduct be exhibited at a Spartans FC match or around the ground it will be addressed in an appropriate manner through the following;

- Remind those involved of the Unacceptable Conduct policy as displayed throughout the ground and how their conduct is at odds with the policy.
- Ask those involved to stop behaving in an unacceptable manner.
- Monitor their conduct.
- Take action to remove those involved from the ground.
- Issue a time limited ban from the ground, removing the person's season ticket if appropriate.
- If after returning from a time limited ban a repeat of the Unacceptable Conduct then occurs a permanent ban from the ground would be issued.
- Depending upon the severity of the Unacceptable Conduct it may be appropriate to report the conduct to the Police.

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